

If You have any grievance with respect to the Platform or the Services, you may write to the grievance officer, the name and contact details have been provided below:

Details of Grievance Redressal Officer:

Name	Mr. Sankalp Mathur
Email Id	grievance@niro.money
Correspondence Address	313/1, Workden, Ground Floor, 7th Cross, Patel Rama Reddy Road, Domlur Layout Bengaluru 560071.

Details for PayU Finance India Private Limited: -

Email Id	grievance.niro@payufin.com
Details of Grievance Redressal Officer are available at	https://www.payufin.in/dlp-details/niro

Details for Liquiloans (NDX P2P PRIVATE LIMITED) :-

Email Id	info@liquiloans.com
Details of Grievance Redressal Officer are available at	https://www.liquiloans.com/customer-grievances-redressal-mechanism

Details for L&T Financial Services (LTFS): -

Email Id	customercare@ltfs.com
Details of Grievance Redressal Officer are available at	https://www.ltfs.com/grievance-redressal.html

Details for Muthoot Finance Limited: -

Email Id	mails@muthootgroup.com
Details of Grievance Redressal Officer are available at	https://www.muthootfinance.com/customer-service

Details for IDFC FIRST Bank Limited: -

GRO Details

Customer Care No & Email ID: 1800 10 888 / Banker@idfcfirstbank.com

Nodal Desk No & Email ID: 022-41652700 / nodaldesk@idfcfirstbank.com

PNO Details:

PNO Name: Mr. Vipul Raj

PNO Details: 1800 209 9771 / PNO@idfcfirstbank.com

PNO Address: PNO, IDFC FIRST Bank Ltd. Building No.2, Raheja Mindspace, MIDC Industrial Area, Shiravane, Juinagar, Nerul, Navi Mumbai 400706, Maharashtra, India

Details for Piramal Capital and Housing Finance:-

GRO/Nodal Officer Details:

Name: Ms. Ancy Dmello

Email-ID: nodal.officer@piramal.com

Contact No: 022- 69181273

Address: 601, 6th Floor, Amiti Building, Agastya Corporate Park, Kamani Junction, Opp. Fire Station LBS Marg, Kurla (West), Mumbai - 400 070

Website: www.piramalfinance.com

Email ID: customercare@piramal.com

Toll Free Number: 1800 2666 444

Details for Hero FinCorp Ltd: -

GRO/Nodal Officer Details:

Ms. Monica Arora,

Hero FinCorp Ltd.,

A-44, Mohan Co-Operative Industrial Estate, Mathura Road,

New Delhi – 110044

Email: nodal.officer@herofincorp.com

Contact Number: 0124-3633945 (9:30 am to 6:30 pm)

Details of Aditya Birla Capital:-

ABFL GRO Details

Name: Ms. Shruti Sarraf

Email: grievance.finance@adityabirlacapital.com

Contact: 08045860196

Address: Aditya Birla Finance Limited, 10th Floor, R-tech park, Nirlon Complex, Goregaon, Mumbai: 400063